

## Financial Caregiver Academy

### Course Refund Terms and Conditions

#### 1. Satisfaction Guarantee

We stand by the quality of our online course and are committed to your satisfaction. If you complete the course and are not satisfied with the experience, we offer a 100% refund under the following conditions:

#### 2. Eligibility Criteria

To qualify for a refund, you must meet the following criteria:

- **Course Completion:** You must have completed each lesson in the course, including all quizzes and surveys.
- **Refund Request Timing:** You must request the refund within 7 days of completing the course.

#### 3. Refund Process

- **Request Submission:** To request a refund, please contact our support team at [support@wealthandhonor.com](mailto:support@wealthandhonor.com) with your course completion details and reason for dissatisfaction.
- **Refund Method:** The refund will be made to the card used to purchase the course.
- **Refund Amount:** The refund will be the full course fee paid, subject to the conditions outlined below for bundled services, payment plans, and memberships.

#### 4. Bundled Services

If the course was purchased as part of a bundle that includes additional services (e.g., coaching), only the portion of the bundled fee allocated to the course will qualify for the refund. The allocation will be based on the individual pricing of each component within the bundle.

#### 5. Payment Plans

For courses purchased with a six-month payment plan, the following conditions apply:

- **Request Timing:** The refund request must be made within the payment period.
- **Refund Amount:** Only the amounts actually paid at the time of the refund request will be refunded. Future scheduled payments will be canceled.

#### 6. Monthly Memberships

For courses purchased as part of a monthly membership, the following conditions apply:

- **Request Timing:** The refund request must be made within the first 12 months of the membership period.

- **Refund Amount:** Refunds are limited to the membership fees paid which are allocated to the course. The allocation will be based on the proportionate value of the course within the membership package.

#### 7. Additional Terms

- **Refund Exclusions:** Refunds are not available for courses purchased through third-party resellers or with promotional discounts unless explicitly stated.
- **Policy Changes:** We reserve the right to modify this refund policy at any time. Any changes will be communicated to current course participants and will not affect refunds for courses purchased prior to the change.

#### 8. Contact Information

For any questions or to initiate a refund request, please contact our support team at [support@wealthandhonor.com](mailto:support@wealthandhonor.com).

By purchasing and enrolling in our course, you agree to the terms and conditions of this refund policy.